Resetting MySPC Password

Below is the procedure for resetting a student password.

**Step 1:** Log into the MySPC portal (https://my.spcollege.edu) to attempt a self-service recovery. Please select the “Change/Forgot Your Password” link (see illustration 1 above). Once selected, you will be prompted to answer a series of questions to verify your identity.
Step 2: If you cannot remember the security question that you established please call the Technical Support Desk at 727-341-HELP(4357) for assistance. Note: If the Technical Support Desk cannot verify your identity you may be required to visit your nearest SPC campus.

Out of State students

The same steps apply to students who reside out of state with the exception of visiting a SPC campus. If the Technical Support Desk is unable to confirm that you are a SPC student you will be required to prove your identity by other means. You may be required to have one of the following methods readily available.

- A webcam to have a video chat.
- Some form of picture ID
- A fax machine