

#### ADDENDUM #2

# The following questions were received in association with the RFP **SPC# 03-17-18 – PeopleSoft Upgrade**, Posted Monday, March 19, 2018

RFP Deadline: Friday, April 20, 2018 2:00PM

Additional questions will be accepted until 02:00 PM on Friday, April 06, 2018

#### **Questions:**

1. The notice of the intent to award is 4/30/18. When is the estimated start date for the project?

Answer: The College estimates to start the project on July 1, 2018.

## 2. Does SPC have documentation of current state processes for Admissions, Advising, Registration, Curriculum Management, Records, Financial Aid and Student Financials?

Answer: Yes, the College has documentation of current state processes for these functional areas.

## 3. Does SPC anticipate assigning dedicated resources to the project? If so, in what capacity and is it possible to obtain a project organization chart?

Answer: Personnel project resources will include a PMP-certified project manager, as well as database administration, security configuration, application development, functional, and testing team members. How these individuals will be organized will be determined at a later date in connection with the selected vendor.

#### 4. Please provide the technical activities that will be handled by SPC employees.

Answer: The College intends to use in-house technical personnel resources in the areas of database administration, security configuration, and application development.

# 5. Please be more specific in the technical activities that will be needed from an external consultant.

Answer: Depending on the results of the customization assessment, the College may need assistance from a consultant in the areas of database administration, security configuration, and application development.

### 6. Is it permissible to perform project work using offshore resources?

Answer: It is permissible to perform project work using offshore resources, however for the functional work especially the on-site consulting may be needed in order to successfully accomplish project objectives.

### 7. To confirm, we are expected to provide a price for the overall project, broken down by stages. We are then to provide a rate card based on the consulting services that SPC can use for additional work that may arise during the project. Is that correct?

Answer: At a minimum, each respondent should provide a price for the overall project, along with costs anticipated for each stage of the project. Hourly rates should be included for all team members. The total project cost must be all-inclusive.

# 8. Which implementation consulting company implemented SPC initially on PeopleSoft?

Answer: The College used several consulting companies to assist with the initial PeopleSoft implementation, including Semantic Space, Software Armada Inc., Cedar Enterprise Solutions Inc., Prima Solutions Inc.

### 9. Which consulting companies helped SPC upgrading to 9.2 on FMS and HCM?

Answer: For the PeopleSoft 9.2 Financials (FSCM) system upgrade, the College used Fenomtek Inc to assist with the functional work. For the PeopleSoft HR (HCM) system upgrade, the College used Signature Consultants LLC to assist with the database administration work.